

**UCLA RONALD REAGAN MEDICAL CENTER / OLIVE VIEW UCLA MEDICAL CENTER  
EMERGENCY MEDICINE RESIDENCY  
POLICY ON WORK ENVIRONMENT**

It is the policy of the Emergency Medicine Residency to ensure a work environment for the residents that is conducive to education, the provision of high quality patient care, and the well being of residents at all times.

All facilities at which residents have a required rotation shall provide the following:

1. Availability of food 24 hours a day.
2. Sleep, bathroom, and shower facilities that are private, secure, quiet, well ventilated, and provide convenient telephones.
3. Ancillary support services that include:
  - a. 24-hour phlebotomy and IV services
  - b. 24-hour access to medical records, and to radiology, laboratory, and other diagnostic services
  - c. transport, escort, and unit secretarial services
4. Laboratory and radiologic information retrieval online 24 hours/day.
5. A medical records system that documents the course of each patient's illness and care that is available 24 hours/day online.
5. Security and personal safety measures in all locations, including parking facilities, hospital and institutional grounds.

The UCLA Graduate Medical Education Committee has been designated as the authoritative body to review concerns related to work conditions, as well as issues related to the program and/or faculty. Residents who have concerns about their work conditions, program or faculty, should address their Program Director and/or Chair. If problems or concerns are not resolved at this level, these should be brought to the attention of the GMEC. The GMEC is then charged with the resolution of the concern or issue.

*Updated: November 26, 2011*